

MULTIHULL CENTRE NEWS – SEPTEMBER 2016



Dear Customers

We would like to thank you for your custom this year and hope you have had a good summer.

We have had a busy few months at the yard and would like to take this opportunity to share some of our news with you.

SITE IMPROVEMENTS

As you may have noticed, we are now in the third phase of upgrading the electrical supply to the yard and hope to complete the fourth and fifth phases next year. New meter points, to improve your access to power and water, will be put in ready for this year's winter storage.

We are also resurfacing some of the yard and have put in a long drainage ditch. The rain last winter was extreme so this will help to keep the yard drier in future.

We have cleared a large part of the back quarry and are adding 15 new shipping containers. These can be rented for storage or workshop use. This quarry area is being created as a self-build and refit zone, where boats can be covered-in to protect from the weather and allow for more comfortable, useable and safe all year round work.

Due to the increase in winter storage bookings this year, we are working on ways to make more storage space for larger boats. This will include clearing the central island area and moving some of the smaller craft into the back quarry and other points around the yard.

Any boat moves we do with the purpose of ordering and tidying the yard will be done without charge to you.

Apologies in advance if these operations cause you any disruption – in the long term they will offer you overall improvement and ease of using the yard.

HEALTH AND SAFETY AROUND THE YARD

A new health and safety guidance set out by our insurers means you will see a few changes in the yard. There are various new notices around and an information letter in the office. These are being actioned to make sure everyone on site is safe, so do please read them and if you have any concerns talk to us in the office

We remind you that it is also a mandatory part of the licence agreement for our clients that all vessels and storage cabins are properly insured. We will need to check this with you. If you are staying on board while the boat is out of the water, please make sure that you have made Mary or Nick aware you are on site just in case of fire.

On that point please make sure gas bottles are turned off while the boat is in storage and there are no flammables left on board, especially petrol cans.

If you have any authorised contractor visiting the site, it is essential that they make their presence known to Mary or Matt. This is so we can check them in and out and also register that they have the correct insurances to be able to safely work on site.

We have also upgraded our trusty old forklift replacing it with a Telehandler. When this is being operated please do not approach it unless the driver can clearly see you. Likewise while craning is taking place, there is an exclusion zone so please keep well clear.



NEW SERVICES

A new sail and outboard store area is available. Please ask Matt about this if you are interested. Although we have had no problems with security it is always preferable not to take risks, so if you want your outboard serviced and locked up for the winter please arrange this with Matt.

On lift-out Matt, our service manager, will also give you a service sheet offering a range of services including winterisation, engine servicing and rig check. If you want work done please fill in the form so it can be scheduled through the winter. We will be offering favourable discounts if services are booked well in advance as this helps to minimise the frantic panic just before launch time in spring.

We are in the process of updating our database and communication systems. We are aware that many of you prefer to receive communications this way, however, we also know that for many of you electronic communication is part of your daily lives. If you would like to receive news and updates via email as well as by letter, please contact Oriel Butcher, our new part time marketing person, with your email address so she can add you to our database. You can contact Oriel by email: oriel@multimarine.co.uk. Oriel would also love to have any photos, write ups of life around the yard or sailing stories to publish in our general news and social media websites.

PONTOONS

This year the main pontoon will also need to be cleared by the end of October as works are needed. Due to damage that was sustained to the pontoons during the recent mini tsunami we will be replacing the anchors and chains on the main pontoons for next year. These will be marked with red chains on the decking so please don't moor on top of them.

We have also now added both power and water supplies to the pontoon. This means there will be a small price increase for berthing applied next season to help cover some of the costs. Please check the website for detailed pricing.

2016-17 PRICING

Due to rising operational costs and ongoing yard improvements we have regrettably had to increase the storage charge by 2%. We have kept the increase as low as possible and are happy to be able to let you know that we are still offering the best price in the area and aim to continue keeping costs as low as we can. We hope that the overall improvements and additional services offered will make your storage or refit experience in the yard better than ever.

If you have already been quoted we will stand by the prices quoted to you.

You can also check the website at www.multihullcentre.co.uk for our latest price list.

PARTY!

We would like to invite you all to an end of season party to thank you all for your custom. Daz will be organising this and it will be held at the Millbrook football club on the 12th of November. There will be films, guest speakers, food and entertainment starting at 1600h. We hope you can make it and look forward to seeing you there.

Many thanks,

The Multihull Centre Team

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